



Arizona  
Governor's  
Commission  
on **Service** and  
**Volunteerism**



**Arizona Governor's Commission on Service and Volunteerism**  
**January 23, 2019**  
**1:30 p.m.**  
**Conference Room B**  
**Governor's Office of Youth, Faith and Family**  
**Arizona State Capitol, Phoenix, Arizona**

A general meeting of the Governor's Commission on Service and Volunteerism (GCSV) was convened on January 23, 2019, in the Conference Room B, Governor's Office of Youth, Faith and Family, Arizona State Capitol, 1700 W. Washington, Suite 230, Phoenix Arizona 85007, notice having been duly given. Present and absent were the following members of the GCSV:

**Members Present (14)**

- Robert Ashcraft**, ASU Lodestar Center for Philanthropy and Nonprofit Innovation
- Jessica Brosilo**, Gateway Community College
- Tyler Butler**, 11 Eleven Consulting (Phone)
- Tori Carlson-Frosz**, Interfaith Community Services
- Donna Davis**, Expect More Arizona
- Alex Gabaldon**, Yavapai County Sheriff's Office (Phone)
- Kate Gallego**, City of Phoenix (Phone)
- Jennifer Lane**, Glendale Community College (Phone)
- Renee Levin**, Intel (Phone)
- Donna Martin**, Boys and Girls Club of Central Phoenix (Phone)
- Donna McBride**, Pinal County Superior Court (Phone)
- Sarah Pacheco**, Peach's Pantry (Phone)
- Kim Rice**, Arizona Department of Education
- Kimberly Will**, Corporation for National and Community Service (Phone)

**Members Absent (1)**

- Chianne Hewer**, Four Peaks/Anheuser-Busch

**Guests Present (8)**

- Lillian James**, Public Allies Arizona
- Iyamide May**, Public Allies Arizona
- Megan Lindsay Brown**, ASU School of Social Work Survivor Link
- Lisa Porter**, Arizona Superior Court Maricopa County
- Sakia Minner**, AmeriCorp Member, Arizona Superior Court Maricopa County
- Yessenia Acosta**, AmeriCorp Member, Arizona Superior Court Maricopa County
- John Costello**, ASU School of Social Work Survivor Link
- Kristy Rosen**, Corporation for National and Community Service

**Staff Present (3)**

- Malcolm Hightower**, Deputy Director GOYFF
- Bob Shogren**, AmeriCorps Director

<b>Emily Litchfield</b> , AmeriCorps/SEI Program Administrator
<b>Randy George</b> , AmeriCorps Training Administrator

### 1. CALL TO ORDER

Commission Chair Donna Davis, called the meeting to order at 1:34 p.m. Quorum present.

### 2. WELCOME/INTRODUCTIONS

Chair Donna Davis welcomed attendees and asked the Commissioners, guests and staff to introduce themselves; icebreaker, what is your favorite sport?

### 3. APPROVAL OF MINUTES (ACTION)

Minutes for the Meeting held December 6, 2018 were reviewed. Commissioner Robert Ashcraft moved to approve the minutes. Commissioner Sarah Pacheco seconded the motion. Unanimously approved.

### 4. AMERICORPS STATE PROGRAM PRESENTATIONS

Lisa Porter, AmeriCorps Program Manager and Deputy Director, Arizona Superior Court Maricopa County Law Library Resource Center gave a brief presentation about their AmeriCorps program.

What are the results produced by the program?

- Program Have 34 AmeriCorps members
- AmeriCorps members serve over 100,000 customers a year
- AmeriCorps members serve 200-300 people a day by:
  - Provide access to resources/knowledge and help with necessary court paperwork
  - Help reduce wait time
  - Help with navigating the massive court complex.
  - Superior Court Judges report that citizens are “making it to court” with the proper paperwork filled out complete and correct thanks to the AmeriCorps members, improving efficiency and saving the taxpayers thousands.

Citizens served by the program include underserved, self-represented litigants. 90% of the self-represented litigants are there for family law related services (divorce, restraining orders, name changes, etc.) and 99% cannot afford their own attorneys.

AmeriCorps member, **Sakia Minner**, spoke of her experience; “Being able to provide any support I can to a citizens seeking court services makes me feel needed; it is awesome to see their relief, once they access and understand the resources they need. Serving in PACS AmeriCorps has allowed me to be able to grow in empathy and evaluate my interactions with others. This program experience has showed me that anything you throw at me, I now know I can handle”

AmeriCorps member **Yaseny Acosta** spoke of her experience; “My Spanish speaking ability allows me to assist a wide range of court customers, which has impacted my life greatly. I have learned how to serve the public and know that when they leave, they are leaving with the right answers.

Dr. Megan Lindsey-Brown, AmeriCorps Program Coordinator at ASU School of Social Work, talked about the Survivor Link AmeriCorps Program which focuses on providing advocacy for victims of DV to through the use of the evidence based intervention “MyPlan”, which can be accessed through an App on a smart phone. The program trains AmeriCorps members to be domestic violence advocates which has led to ASU now offering a domestic violence certificate for undergrad and graduate students. Other facts about the program:

- First year, the program had 40 member slots
- This year, the program has 93 member slots
- In the past year, they have an AmeriCorps VISTA program with 8 members
- Over the last 4 years members have earned over 1million in scholarships
- In the first three years of the project, 700 women were offered the opportunity to use MyPlan app

AmeriCorps member **John Costello**, a PhD student in Women and Gender study spoke of his role. He serves as a Community Assessment Specialist and connects victims with intervention services. He also works with teens as a prevention educator. Otherwise, he is working to help develop the research to more fully support “MyPlan”

## 5. BUSINESS

### **AmeriCorps Competitive Application Package**

Commissioner Kim Rice moved to approve the AmeriCorps State competitive packet to be submitted to the Corporation for National and Community Service. The motion was seconded by Jessica Brosilo. Motion passed unanimously

### **2018 Summit Satisfaction Survey Results**

Emily Litchfield, AmeriCorps/SEI Program Administrator presented results from the online evaluation for the Arizona Summit on Volunteerism and Civic Engagement. Results included:

- 98 filled out surveys
- Friday Keynote Barry Altman scored very high
- Governors Volunteer Service Award Service Reception scored high
- Workshops
  - There were some requests for next level workshops
- 1<sup>st</sup> Thurs and Friday of November 2019 secured for next year’s Summit (7<sup>th</sup> and 8<sup>th</sup> of November); same location.

### **State Service Plan Goal Setting**

AmeriCorps Director Bob Shogren reviewed the draft of the 2019-2021 State Service Plan with the Commission, which now includes targets for the coming year. Work groups will be established for Service Enterprise, the Summit and for the Volunteer Service Awards.

### **AmeriCorps Recruitment**

AmeriCorps/SEI Program Administrator Emily Litchfield reported that over the last week staff has been reaching out to individual programs to get more data on AmeriCorps member recruitment to determine how the Commission can better support their efforts through training, technical assistance and recruitment support activities.

### **AmeriCorps Week Thinking**

AmeriCorps Director Bob Shogren reviewed last year’s AmeriCorps week photo contest and asked for suggestions for the upcoming year. The refined goal will be to get great AmeriCorps action photos to use for Commission publication.

### **National Service Recognition Day**

Kristy Rosen, CNCS State Office Program Officer reported on National Service Recognition Day plans. This year, the 7<sup>th</sup> annual National Service Recognition Day is scheduled for April, 2<sup>nd</sup>, 2019. The main focus of activity will be the Diamondback game on April 9 and one statewide activity.

## **F. Updates**

### **CNCS State Office**

CNCS State Office Program Officer Kristy Rosen provided a brief update from the state office.

- Request for Concept Paper Process, different than in the past. VISTA project concept papers will be due quarterly. She also requested assistance from the Commission to spread the word.
- Collaboration event with the Diamondbacks
  - April 9<sup>th</sup>, 2019
  - For all AmeriCorps, AmeriCorps VISTA, and Senior Corps grantees, National Service members, and Commission members.
  - Confirmed 1000 tickets from the provider; 800 people attended last year
  - More information is to follow next commission meeting
- 2019 RSVP Northern AZ Competition
  - Applications were due Nov 7<sup>th</sup>
  - Successful applicants will be notified Feb 2019
  - Commissioners will be notified of the awarded grantee at the next Commission meeting.

### **Arizona Service Enterprise Initiative**

AmeriCorps/SEI Program Administrator Emily Litchfield Most recent meeting was very productive; going to start thinking and planning collectively to develop a communications and outreach strategy. Last week, staff met with SEI Hub Partners to plan for the coming year.

### **AmeriCorps Training Administrator**

AmeriCorps Training Administrator Randy George reported that he has been facilitating the AmeriCorps National Competition. In the coming months, he will work to get Arizona National Service programs engaged in AmeriCorps Week and National Service Recognition Day.

## **G. NEXT COMMISSION MEETING**

The Commission will meet again on March 13, 2019, 1:30 pm, State Capitol – Third Floor Conference Room

### **Future Agenda items**

Commissioner Robert Ashcraft requested that Work Groups report out at the March meeting.

## **H. CALL TO THE PUBLIC.**

Commission Chair Donna Davis made a call to the public. Bob gave Tori Carlson a shout out for her recent appointment to the Commission

## **I. ADJOURNMENT**

A motion was made for adjournment by Commissioner Robert Ashcraft. The motion was seconded by Commissioner Kim Rice. The meeting was adjourned at 3:30 pm.

Dated the 23<sup>th</sup> day of January, 2019  
Governor's Commission on Service and Volunteerism  
Respectfully Submitted By:  
Iyamide May  
Volunteer Scribe